

I am reporting a formal complaint against Cingular Wireless. Cingular Wireless has let me sign a two year service agreement and half of the time I cannot even use my telephone because there is no service. When I am driving on the main boulevard of my home area, I cannot get a signal to use my telephone. I would call them, however, I cannot get a signal long enough to call, and I am on hold for three or more hours to accomplish nothing. Everything that they do is a breach to their end of the contract and I would like to discontinue my service with them, but they state that this is not possible. This is not fair to me, when the reason that I have the phone, is for my job, at a medical facility. Bottom line, CINGULAR WIRELESS IS THE WORST, MOST UNFAIR, RIDICULOUS CELLULAR PHONE COMPANY IN THE STATE OF FLORIDA, AND I FEEL THAT THEY SHOULD NOT BE ALLOWED TO CONTINUE SELLING NEW CONTRACTS.